

Enhance Customer Engagement with AI-Powered Voice-Enabled Self Service Kiosks



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Retail shopping experiences are undergoing significant changes. While kiosks and self-service counters are not new, new technology embedded into retail kiosks is altering the way brands and store owners interact with and retain customers. Fast-food locations and malls alike can benefit from new interactive customer engagement mechanisms embedded into the kiosks. Voice and facial recognition powered by AI algorithms are engaging users, personalizing the store experience, and building brand loyalty.

KIOSK TK Series interactive kiosks are specially designed for retail self-service applications. Powered by Intel® Celeron® or Intel® Core™ i Series processors, the TK Series enables retail and hospitality businesses to give customers novel service options to attract, engage and interact with brands. KIOSK TK Series interactive kiosks are highly configurable to match the functionality and aesthetics of the deployment environment. Touch-free technology and high-quality voice recognition make for an intelligent kiosk aiding store owners in driving sales during peak hours. Kiosks have been proven to reduce customer wait time, enhance order accuracy and improve rates of service. With the TK Series, restaurant staff can focus on fulfilling customer orders and improve the overall customer experience.

Use Cases

- Retail
- Hospitals/clinics
- Transportation
- Casinos/theatres
- Restaurants
- Offices/facilities

Applications

- Retail point-of-sale
- Loyalty program
- Restaurant drive-through/self-service
- Self-check-in
- Self-ticketing
- Access control



Stellar TK-2100 Series



Paragon TK-3200 Series

Watch Videos:

- [Revamping the Future with TK Series Interactive Kiosks](#)
- [KIOSK and SodaClick - The new era of AI voice assistant](#)

Voice-Enabled Digital Kiosk Solution Stack Components

KIOSK

- KIOSK TK series interactive kiosks

SodaClick

- AI-powered voice-activation software

Intel®

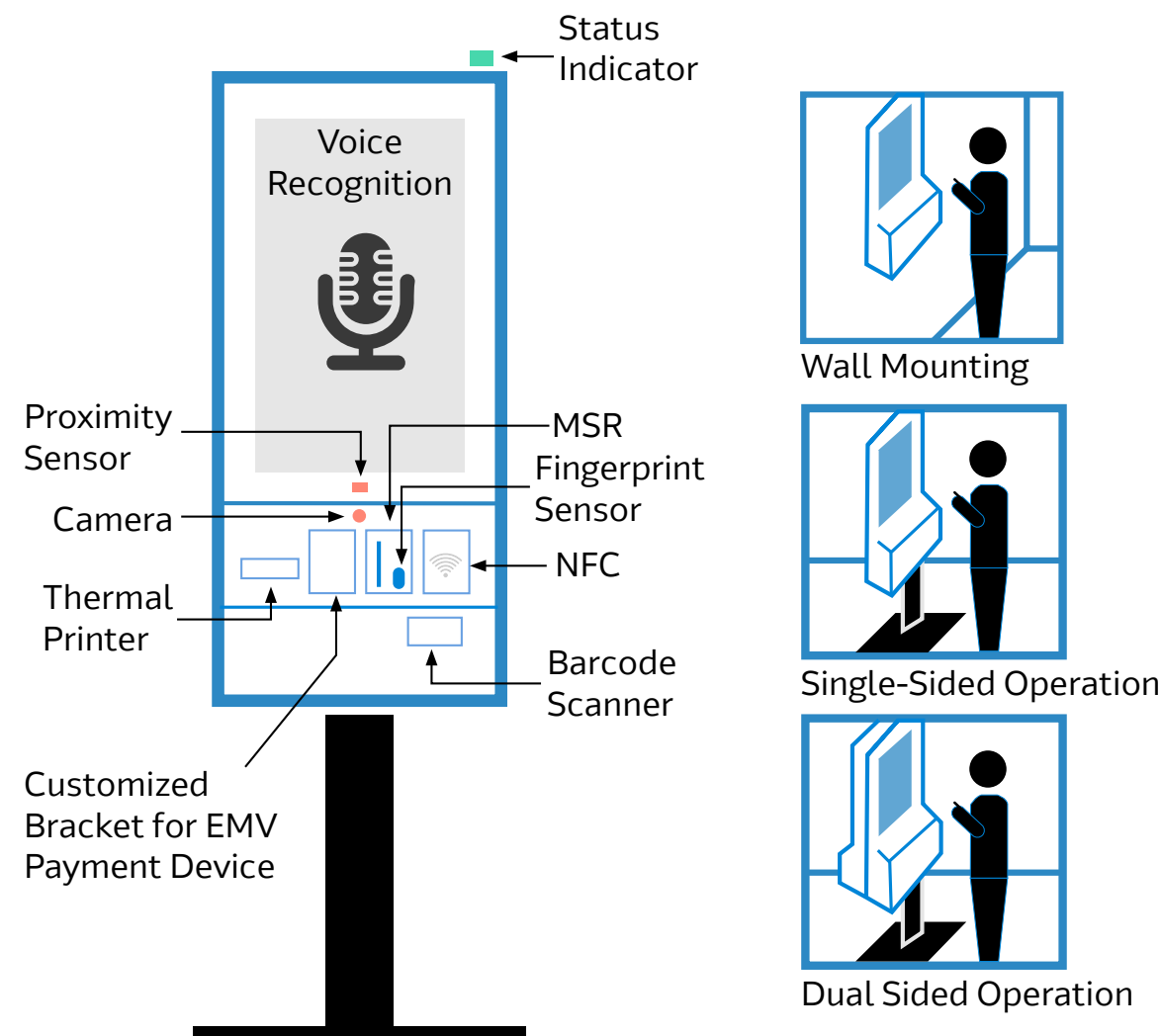
- Powered by Intel® Celeron® or Intel® Core™ i Series processors

Arrow Intelligent Solutions

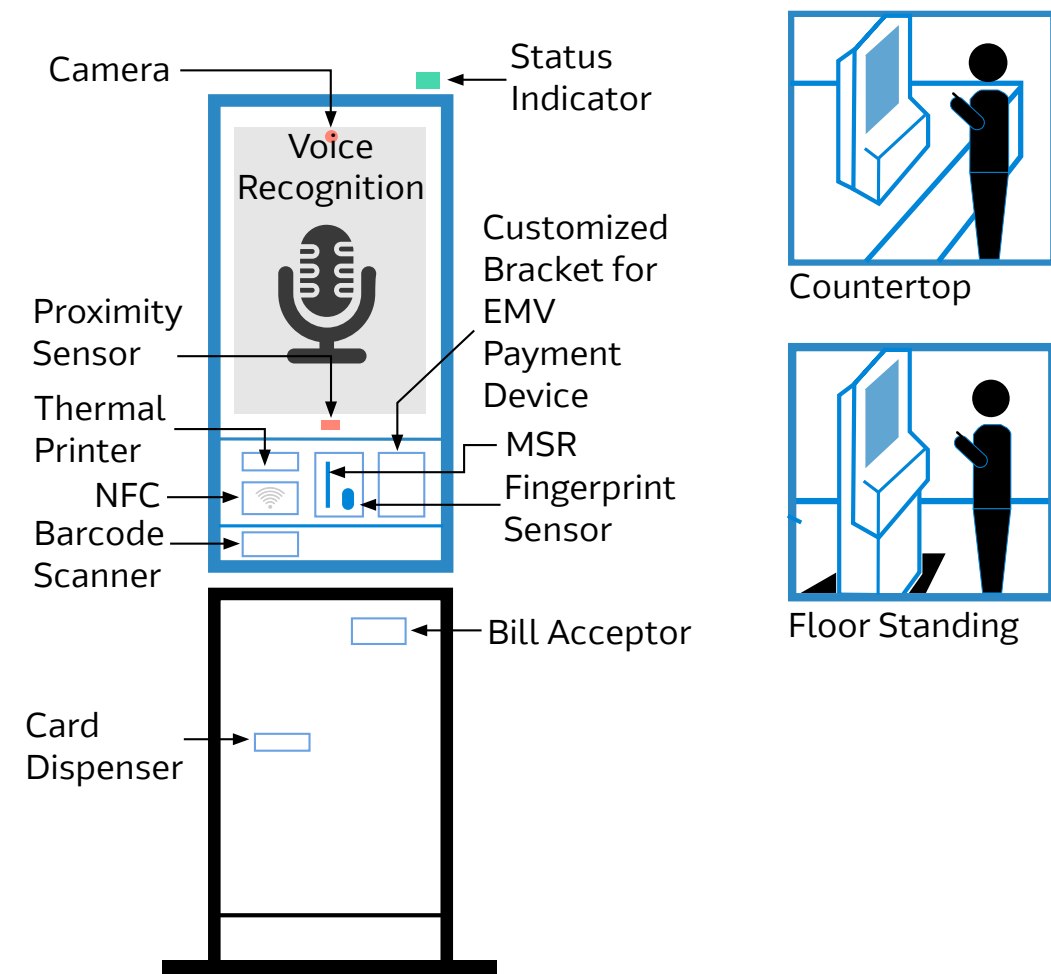
- **Products:** For edge, on-premises, or cloud-based solutions
- **Product services:** Design support, or professional services
- **Manufacturing services:** Supply chain, integration, and logistics

Solution Components

KIOSK Embedded Systems GmbH kiosks come in varied form factors, with configurable component options, and in stylish modular designs to accomplish specific transaction needs. The TK Series interactive kiosks are highly configurable to match the functionality and aesthetics of the deployment environment. The kiosks have voice recognition capabilities and P-CAP touch screen interface. Stakeholders can choose TK-3200 or TK-2100 based on business requirements. Artwork can be added and rebranded to reinforce the brand value and enhance the look and feel.



Paragon TK-3200 Series 32" Interactive Kiosk



Stellar TK-2100 Series 21.5" Modular Kiosk

Benefits

- **Voice recognition:** Sophisticated HMI with voice triggering capabilities in 120+ languages
- **Modular design & multiple configurations:** Sleek, durable enclosure with options to deploy kiosks as countertop/ floor-standing/ pedestal/wall-mounted
- **Easy maintenance and serviceability:** Crafted design with front access for easy field service and user operation
- **Reversible printing function:** A special printer driver allows printing from bottom to the top, so the printout is facing the user
- **Versatile functionalities:** Single or dual-sided operation with a wide range of peripherals suitable for self-service and retail

Company Profile

As the undisputed market leader in custom solution design since 1993, KIOSK provides a proven solution portfolio in the full range of self-service verticals. From mainstream applications for Retail, HR, Government and Financial Services to “off the charts” custom platforms in emerging markets such as recycling and bike sharing, KIOSK is highly experienced in virtually every self-service market. Our array of specialized service characteristics are unparalleled by any other company in the industry. These fine-tuned distinctions include: – Custom enclosure design and manufacturing (indoor and outdoor) – Sophisticated and secure software development – Responsive field support / warranty services – Proactive remote monitoring software and services (component-level, connectivity, and applications).

In partnership with:



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